

Dear Students,

We love to help you with your re-certification, but as re-certification dates approach and students become more pressured, they sometimes fail to read instructions, resulting in delayed delivery through no fault of ours.

It is our job at Acu-Free to send you your courses by e-mail or by regular mail to your address. In order to do this, you must provide us with a working, accurate e-mail or mailing address.

Our responsibility in a course ordered for delivery by email is that we send it out to the e-mail address you have provided within 24-hours. Once we have accomplished this, it is the responsibility of the student to access the course. Because the courses are image-intensive, we have divided these into parts. It is the responsibility of the student to make certain that all parts are downloaded.

Note: When you order a course you agree to be bound by the conditions in this Disclaimer.

We are not responsible if:

- Your Internet Service Provider has filtered out the courses for any reason.
- Your computer fails for any reason.
- Your internet connection fails for any reason.
- The courses end up in your SPAM folder or Trash bin.
- If you do not have Adobe Reader or any PDF-reading software installed on your computer.
- If your computer does not have sufficient memory to download, read, or print the courses.
- Your computer is infected with viruses or other malware, which have rendered your computer unable to access emails and attachments.
- For any reason you cannot or do not access the emailed courses.

When we send coursework by e-mail we always save a dated copy which confirms that we have completed our part of the transaction.

Disclaimer: When you order a course delivered by e-mail, and when we have sent the coursework to the e-mail address you have provided, we have completed our part of the transaction. Acu-Free.com LLC and its Assigns and Affiliates are not responsible for anything beyond this.

Note: When you order courses from Acu-Free.com, please set aside enough time to complete them.

Returns: In the case that you have ordered an e-mail-delivered course, the course is considered "delivered" the moment we send it out to the designated e-mail address, and there is no possibility for its return or a refund of cost. In the case that you have ordered a mailed course, the unopened and sealed package may be refunded if it is returned in like-new condition within 7 days of its receipt.

E-mail course Quiz answers should be e-mailed to: ceus@acu-free.com

Mailed course Quiz answers should be mailed to: Acu-Free Mailing Center
1712 N. McAllister Ave
Tempe, AZ 85281

We have created the e-mail-delivered courses system in order for you to save on postage, time, and overall cost. Let's work together to make this a successful re-certification cycle!

Thank you,

Acu-Free.Com LLC
ceus@acu-free.com
<http://www.acu-free.com>